

Meeting date	5 th March 2013		
Report title	Commissioning Learning Sets summary February 2013		
Confidentiality	N/A		
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Board Lead / Clinical Lead	Dr Rachael Garner		
Date responsible Lead approved report for circulation	27 February 2013		
Presented by	Dr Rachael Garner	Organisation	WLCCG

The Governing Board is asked to:

- Note this report.

Summary of purpose and scope of report

February 26th 2013 JOINT COMMISSIONING LEARNING SET (CLS) MEETING

Feedback on Member Engagement Session:

How do you incorporate CLS related work into your day-to-day practice? How could this be improved?

- CLS Champion to act as a conduit and relay information to everyone in the practices;
- Hold In-house referral meetings regularly;
- CCG Board to provide brief and concise information, including referral pathways and process;
- CLS News/notes and highlights to be incorporated into practice newsletter;
- Follow on meeting after CLS meeting through weekly clinical meetings, for example;
- Rotating CLS champions;
- Circulate CLS minutes quicker to maintain the momentum;

How should variation in practice performance be managed by CLSs?

- Clarity for all on what community services are available locally;
- Sharing ideas on good practice between members;
- Provide support and encouragement; carrots rather than sticks;
- Offer practice visits, mentoring and peer support to neighbouring practices;
- Clarify who sets the standards – NCB rather than a CCG role?
- Clarify the role GPs have in managing their performance through the CLS meetings;
- Recognise variation/outliers occurs and encourage GPs to reflect and learn from each other

Feedback on the Provider Network session:

This session provided an opportunity to re-engage the CCG's GP members on provider networks to understand what they wish to be seen developed, and to shape the next steps in designing and establishing our networks.

Summary of purpose and scope of report

The main themes from the two groups included:

- Building strong linkages and communication with community nursing services, including attendance at Practice meetings.
- Improving access and extended services provided via community hubs i.e paed
- Needs to assure practices that their role is central to networks
- Need for patient education
- IT critical to network working

The CLS Leads Group will be considering the outcomes and actions from the Joint CLS meeting at its next meeting in March and will report back to the Board on progress in time for the next meeting in April.

Joint Commissioning Learning Set (CLS) meeting attendance

112 delegates registered to attend the Joint CLS meeting – this did not include stallholders.

From preliminary analysis, at least 53 out of WLCCG's 55 practices were represented at the meeting.

Attendance by profession included 63 GPs, 22 Practice Managers and 4 Nurses.

JOINT CLS MEMBER FEEDBACK

Commissioning Learning Sets	Rating out of 5	Positive Comment	Constructive Comment
13 Feedback forms were received	5 (4x) 4 (7x) 3 (2x)	Listening to the views of others was helpful and will be discussing this at the next practice meeting	Have a microphone for all speakers; Not sure if there was anything new that hadn't already been discussed at the CLS meetings previously; 20 minutes is not long enough time to formulate a solution.

Links to CCG strategy and objectives

The work of the CLSs relate to all the CCG's principal strategies, including its Out of Hospital Strategy.

Supporting documents

- None

Financial and resource implications

- There are no resource implications linked directly to this report.

Stakeholder involvement

- Stakeholder Feedback is included in the report. Attendance rates have been high at all CLS meetings.

Equality impact analysis

- Not applicable

Risk

- There are no risks linked directly to this report.
- The Commissioning Learning Sets have a direct link to the Quality, Patient Safety & Risk sub-committee, where areas the CLSs have are highlighted are discussed.

Governance and reporting

- The CLS Leads group lead this area of work

Next steps

- The Commissioning Learning Sets will continue to meet on a monthly basis; outcomes from the Joint meeting will be discussed at the next meeting of the CLS Leads Group in March.