

Date	15 May 2018
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Title of paper	Transformation Board report
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Confidential	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (items are only confidential if it is in the public interest for them to be so)

The Governing Body is asked to:
Note the report.

<p>Summary of purpose and scope of report</p> <p>This report summarises key achievements since the last Governing Body meeting in March 2018.</p> <p>The Transformation Board is responsible for assurance on the delivery and quality of the CCG's strategic change programmes and for promoting a culture of continuous improvement and innovation. It supports and leads delivery of the strategic priorities outlined in the North West London Sustainability & Transformation Plan:</p> <ul style="list-style-type: none"> - Radically upgrading prevention and wellbeing; - Eliminating unwarranted variation and improving long-term condition management; - Achieving better outcomes and experiences for older people; - Improving outcomes for children and adults with mental health needs; - Ensuring we have safe, high quality sustainable services; - Ensuring the system has the capacity and capability to deliver (workforce, OD, IT primary care etc). <p>The CCG's transformation objectives are delivered by the following programmes:</p> <ul style="list-style-type: none"> - Leading the development of high quality primary care services in West London, and supporting member practices to meet relevant challenges, as both providers and commissioners of services; - Developing My Care, My Way integrated care, centred on the holistic needs of the service users and their carers, and focusing on the development of the Out of Hospital patient services; - Transforming Mental Health services to meet the needs of our diverse population, through commissioning integrated, personalised and responsive mental health & well-being services; - Supporting our objectives through developing a strong culture of enabling patients, members and staff to deliver and realise the benefits of transformation, together with new ways of commissioning and providing.

Key achievements in the programmes are listed below.

1	Primary Care
1.a	<ul style="list-style-type: none"> - 42 practices submitted expression of interest for Primary Care Homes; expectations, objectives, roles and responsibilities being drafted; - Commissioning Learning Sets Plan 2018/19: reducing referrals/ reducing non-elective activity/ prescribing/ locality based working; - London Local Medical Committees reviewing Personal Medical Services (PMS) commissioning intentions and contracts; support for practices available via resilience programme.
2	Integrated Care
2.a	<p><u>My Care My Way Anticipatory Care Plans</u></p> <ul style="list-style-type: none"> - Part of planned care and chronic disease management, providing person-centered approach; - Developed with GPs, clinicians, and patients; and meet NICE guidelines, will be available via SystmOne, and linked to Community Living Well; - Currently West London CCG focused, but can be considered for use across North West London; <p>The Transformation Board endorsed the content and format of the Anticipatory Care Plans.</p>
2.b	<p><u>Future commissioning of GPs in Rapid Response Team (CNWL Community Independence Service)</u></p> <p>Options for commissioning of GPs in Rapid Response Team within the Community Independence Service were presented, as the current contract ends 31 July 2018:</p> <ul style="list-style-type: none"> - Clinical support required for Rapid Response Team considered; - Matching workforce to clinical need/ complexity discussed; - Need for alignment with geriatrician role discussed. <p>The Transformation Board agreed variation of Options 4 and 8 (pending Finance & Activity Committee scrutiny):</p> <ul style="list-style-type: none"> - Re-commission enhanced Rapid Response model of 1wte GP in the South and 1wte GP for the North Monday to Friday and decommission the GP engagement post; - Re-commission a new Rapid Response model (within the current financial envelope) with one local GP providing 1 wte and decommission the GP engagement post.
2.c	<p><u>Planned care</u></p> <ul style="list-style-type: none"> - The Transformation Board held a workshop in May, discussing: <ul style="list-style-type: none"> ➤ North West London Planned Care Transformation ➤ Working at scale ➤ West London CCG 2018/19 Planned Care programme ➤ Future opportunities

	<ul style="list-style-type: none"> - Contract negotiations with Central London Community Healthcare NHS Trust ongoing. Areas of focus include: <ul style="list-style-type: none"> ➤ Recognition of duplication; ➤ District Nursing service change and merge with My Care My Way.
2.d	<p><u>Unplanned care</u></p> <ul style="list-style-type: none"> - Closure of Half-Penny Steps walk-in service on 23 March 2018; voluntary sector teams in-situ to redirect patients; - Chelsea & Westminster Hospital NHS Foundation Trust ambulatory care service expanded to cover Monday to Friday and weekends.
2.e	<p><u>My Care My Way</u></p> <ul style="list-style-type: none"> - Embedding My Care My Way with practices via learning lab; - Discussions underway with Chelsea & Westminster Hospital NHS Foundation Trust and Imperial College Healthcare NHS Trust regarding work to support refined discharge process and transfer of patients.
2.f	<p><u>North Kensington Recovery</u></p> <ul style="list-style-type: none"> - Multi-agency forum has been set up, as well as a children’s forum and includes local residents; - Planning for first anniversary has started.
2.g	<p><u>Multi-speciality community provider</u></p> <p>The Transformation Board held a workshop in May, discussing:</p> <ul style="list-style-type: none"> - The scope of West London CCG’s plans; - Potential services; - Working with Primary Care.
3	Mental Health
3.a	<ul style="list-style-type: none"> - Central & North West London contract mediation underway; - Operating plan target – finished exceeding compliance target in 2017/18; - Operating framework 2018/19 expands indicators and target briefing produced.
4	Enabling patients, members and staff
4.a	<ul style="list-style-type: none"> - North West London CCGs all staff event on 30 April 2018, focussing on joint working in North West London; - Work underway for year-end: financial year-end and governance/ annual reports; - Westminster City Council Health & Wellbeing Board: working with CCGs to develop 2018/19 workplans.

5	Governance and assurance
5.a	<p><u>Minutes</u></p> <p>The Transformation Board received the following:</p> <ul style="list-style-type: none"> - Chelsea & Westminster NHS Foundation Trust A&E Delivery Board Meeting, 7 March 2018; - Chelsea & Westminster NHS Foundation Trust Transformation Board agenda, 14 April 2018.

Quality & Safety/ Patient Engagement/ Impact on patient services:
<ul style="list-style-type: none"> - The CCG’s transformational programme has involved patients in designing services; - Regular updates on transformation programmes are provided to the Patient Reference Group, and the Patient & Public Engagement (PPE) Committee receives updates on the PPE toolkit for transformational work; - As programmes move to delivery, there will be scrutiny of quality and performance issues via the Quality & Performance and Finance & Activity Committees.

Financial and resource implications
None identified for this report.

Equality / Human Rights / Privacy impact analysis
Equality impact analysis will be taken forward as part of the primary care commissioning intentions work.

Risk
The Transformation Board is responsible for the review and scrutiny of key risks outlined in the Board Assurance Framework.

Supporting documents
Further information is available on request from the CCG management team: nwlccgs.wlccg.team@nhs.net

Governance and reporting (list committees, groups, or other bodies that have discussed the paper)		
Committee name	Date discussed	Outcome
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