

<b>Date</b>	18 September 2018
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<b>Title of paper</b>	<b>Operational Group report</b>
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<b>Confidential</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> (items are only confidential if it is in the public interest for them to be so)

<b>The Governing Body is asked to:</b>
<b>Note</b> the report.

<p><b>Summary of purpose and scope of report</b></p> <p>This report summarises the Operational Group’s work since the last Governing Body meeting in July 2018. The Operational Group has delegated authority from the Governing Body for decisions that are time critical, and is also responsible for the initial scoping of pieces of work. Its responsibilities include:</p> <ul style="list-style-type: none"> <li>- Developing the CCG’s responses to NHS initiatives and the strategic direction for the CCG based on agreed plans and policies;</li> <li>- Making recommendations and, where necessary, decisions, on operational matters;</li> <li>- Advising on the CCG’s organisational development;</li> <li>- Ensuring wide representation and a high level of clinical engagement, and ensuring that feedback to and from Governing Body members is maintained, and that members are engaged.</li> </ul> <p>It supports and leads delivery of the strategic priorities outlined in the North West London Sustainability &amp; Transformation Plan:</p> <ul style="list-style-type: none"> <li>- Radically upgrading prevention and wellbeing;</li> <li>- Eliminating unwarranted variation and improving long-term condition management;</li> <li>- Achieving better outcomes and experiences for older people;</li> <li>- Improving outcomes for children and adults with mental health needs;</li> <li>- Ensuring we have safe, high quality sustainable services;</li> <li>- Ensuring the system has the capacity and capability to deliver (workforce, OD, IT primary care etc).</li> </ul> <p>Since July, the Operational Group has focussed on a range of topics, including:</p>
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## Eliminating unwarranted variation and improving long-term condition management/ Ensuring we have safe, high quality sustainable services

### 1. Direct booking in-hours across all CCGs in NW London by winter 2018 to reduce pressure on Urgent Care, through appropriate redirection and prevention

The Group supported the proposal for Direct booking in-hours. When a patient registered at a GP practice calls 111 during the hours that the surgery is open, then the Integrated Urgent Care Service will be able to book them into one of the reserved GP appointments slots following a clinical triage.

All West London practices configured by the beginning of September 2018 and live direct booking in place across all West London practices by October 2018.

### 2. Earl's Court Walk in Service

The Group, on behalf of the F&A Committee, approved funding (£50k) to extend Earl's Court Walk in Service by a further three months.

### 3. Mental Health Transformation

The Group received an update on West London CCG working with Central London CCG (CL CCG) to understand the impact and opportunities of their mental health transformation programme for the population of West London, and in particular Queens Park and Paddington. The Group was assured that the CCG will be working with Central London colleagues to ensure:

- continuity of services for residents of Queens Park and Paddington
- parity of offer for QPP and K&C
- local service continues to be funded for cross border activity (as WL CCG continues to fund West London patients in Central London funded Westminster services)

The Group received a brief on the opportunity to bid for the Children's and Young Peoples' Trailblazer with c£600,000 of funding annually over the next 2 years to develop Mental health in Schools Teams and pilots of CAMHS 4 week waits. Whilst the Group were broadly supportive of improving services for local children, the need for an understanding of the long-term financial commitment, post transformation funding period was highlighted.

The Group discussed the forthcoming procurements of Supported Accommodation in Westminster and RBKC and the importance of understanding the impact on health needs, inputs and impact of the services, both now and if they change in coming years and the requirement for clinically driven decision making to support both Council's procurement timelines.

### 4. Primary Care Network Development

The Group approved a Memorandum of Understanding between West London Clinical Commissioning Group and London Medical Associates Ltd to provide clarity and understanding of the joint working between WLCCG and LMA in order to progress Primary Care Network (PCN) development and support.

## Ensuring the system has the capacity and capability to deliver (workforce, OD, IT primary care etc)

- Discussed the development of Primary Care "at-scale" for multi-specialty community provider (MCP) working and Primary Care Networks

- Reviewed the Terms of Reference for the following joint committees; NWL Finance Working Group, NWL Conflicts of Interest Committee, NWL Audit Committee, NWL Remuneration Committee, NWL Quality & Performance Committee

### Quality & Safety/ Patient Engagement/ Impact on patient services:

The Operational Group meets the CCG's responsibility to commission high quality services by:

- Supporting member practices through transition to delivering new services;
- Ensuring elected members of the Governing Body participate in, and steer, the CCG's strategic direction;
- Acting as a constructive commissioner in steering the CCG's approach to working with providers, including the West London GP Federation.

### Financial and resource implications

None identified for this report.

### Equality / Human Rights / Privacy impact analysis

None identified for this report.

### Risk

The Operational Group will be responsible for the review and scrutiny of relevant risks outlined in the Board Assurance Framework.

### Supporting documents

None.

### Governance and reporting (list committees, groups, or other bodies that have discussed the paper)

Committee name	Date discussed	Outcome
n/a	n/a	n/a