

Meeting date	15 th January 2013		
Report title	Out of Hospital Programme Update Report		
Confidentiality	No Restrictions		
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Presented by	Dr Butler	Organisation	NHS West London CCG

The Governing Board is asked to:

Note the update report from the Out of Hospital Implementation Steering Group.

Summary of purpose and scope of report

Purpose

This report presents an update from the Out of Hospital Implementation Steering Group to the Board on the progress with the Out of Hospital Programme. It covers the period since the 4th December 2012 when a previous report was presented to the CCG Board.

OOH Initiatives

The main Out of Hospital initiatives progressed during this period are:

- **Provider Networks** – an advert was disseminated to General Practices inviting Expressions of Interest from primary care professionals to act as the Leads for the CCG’s two Provider Networks, North and South. These are critical positions that will support the delivery of the CCG’s local provider networks developing our primary care provision and integrated working with providers within the community. As interviews for this role are scheduled for the 9th January, a verbal update will be provided on this at Board.

The main actions to be taken forward now is on the design of our provider network ensuring a match between demand with capacity within primary care, and how General Practice wishes to organise in this context. This will be the central theme for the Joint Commissioning Learning Sets at the end of February.

- **Putting Patients First (Integrated Care)** – following the initial meeting of the Putting Patients First working group the actions prioritised are being progressed. This includes considering the alignment of associated initiatives including the role of Integrated Care Pilot as applied locally. It is intended that by the next meeting of the PPF working group there will be greater clarity as to our local approach, including clarity on the potential revisions to the PPF Local Enhanced Service to support delivery. At the same time, work is to be progressed on the Consultant in Older Persons role, which will support our rapid response and admissions avoidance initiatives.

Related to this work the Director of Operations, Adult Social Care, presented to the OOH Steering Group the plans for integrated team management between Adult Social Care and CLCH. The aim is

Summary of purpose and scope of report

to align with CCG OOH ambitions, including provider networks and establish integrated teams delivering around general practices. Further discussions are planned to take this work forward to ensure this alignment is effective.

- Pathway Redesigns – a series of workshops have been scheduled during January and February 2013 to take forward our plans for the redesign of the following pathways: Diabetes, Respiratory and Cardiology. The aim of these workshops will be to articulate the plans to stakeholders for delivering our ambitions on shifting care from acute into the community, developing our service offering at St Charles in the North and the model of delivery for the South. The outcomes of the pathway redesigns will be reported to Board at the end of March.
- Primary Care Premise Review – the CCG has been working with the CSU commissioned consultants to complete the work on the primary care premise review. This work will give the CCG a good understanding of the capacity within our primary care and community hub estates at St Charles and in the South, which is available to the CCG for shifting care from acute. This will be considered within the context of our provider networks as they establish and where services will be able to be located.
- Telehealth Pilot – following the award of funding from the Department of Health a pilot telehealth project is being designed for CoPD on a small cohort of patients within Queens Park and Paddington practices. The pilot will begin in February, and the result will be used to inform future developments associated with telehealth as a part of solutions to pathway redesigns.

Conclusion

This report provides a brief update on Out of Hospital programme developments. Given the festive break progress has slowed. However, this is expected to ramp up between Jan and the end of March, as we move from planning onto design and implementation phases.

Links to CCG strategy and objectives

This report links to CCG's strategic ambitions as outlined within the Out of Hospital Strategy: Better Care, Closer to Home.

Supporting documents

None

Financial and resource implications

No direct financial implication result from this report.

Stakeholder involvement

Not required for this report.

Equality impact analysis

Not relevant

Risk

The Out of Hospital Implementation Steering Group reviews the risks associated with the Out of Hospital programme at its monthly meeting and reflects these within the CCGs risk register. The main risks associated with the programme can be defined as the following:

- OOH ambitions for integrated care, such as Putting Patients First, are not reflected within ICP and Whole Systems or other initiatives such as LA/CLCH joint management and 111.
- Primary and community premises required to deliver Out of Hospital offering in the South Hub not fit for purpose and lacks capacity to deliver model.
- There is a lack of IT systems integration, or none acceptance and use of systems.

Governance and reporting

This report is based on discussion within the Out of Hospital Implementation Steering Group, a sub-Committee of the CCG Board that meets monthly.

Next steps

The next steps for the Out of Hospital programme are:

- Confirm appointment of Leads for the Provider Networks by week ending 18th January. Commence work on design of networks organisation to be discussed at the Joint Commissioning Learning Set at end of February 2013.
- Further develop the CCG's Putting Patients First framework incorporating alignment of ICP, and revise the Local Enhanced Service for implementation in 2013/14.
- Run workshops on pathway work for diabetes, cardiology and respiratory – reporting outcomes to Board in March 2013.