

Date	26 March 2019
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Title of paper	Transformation Board report
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Confidential	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

The Governing Body is asked to:

- **Note** the report.

Summary of purpose and scope of report

This report summarises key achievements since the last Governing Body meeting in January 2019.

The Transformation Board is responsible for assurance on the delivery and quality of the CCG's strategic change programmes and for promoting a culture of continuous improvement and innovation. It supports and leads delivery of the strategic priorities outlined in the North West London Health & Care Partnership.

Points of note include:

- Specifications/ model of care reviewed and approved for a range of services, including: Community Cardiology & Respiratory Service 2019-2020, Child Health GP Hubs and North Kensington Recovery;
- Input to programmes shared across CCGs, including Intermediate Care Beds; Diabetes;
- The Transformation Board participated in a workshops on the Strategic Palliative Care review, equalities objectives, and integrated care strategy.

The CCG's transformation objectives are delivered by the following programmes:

- Developing My Care, My Way **integrated care**, centred on the holistic needs of the service users and their carers, and focusing on the development of the Out of Hospital patient services;
- Transforming **Mental Health** services to meet the needs of our diverse population, through commissioning integrated, personalised and responsive mental health & well-being services;
- Supporting our objectives through a strong culture of **enabling patients, members and staff** to deliver and realise the benefits of transformation, with new ways of commissioning and providing.

Key achievements in the programmes are listed below.

1	Enabling patients, members and staff to deliver and realise the benefits of transformation
1.a	<p><u>One Public Estate Initiative: Royal Borough of Kensington and Chelsea Phase 7 Bid and Locality Study</u></p> <p>The Transformation Board noted the Royal Borough of Kensington and Chelsea’s collaborative programme, which was designed to allow local authorities to work proactively with central government and local public agencies to release assets, promote sharing land and property information and shared occupation and development opportunities across the public sector.</p>
1.b	<p><u>Cultural competency framework</u></p> <p>The Transformation Board received a report on the development of the framework, which aimed to support the CCG in its work with communities, through ensuring that the services it commissioned were appropriate for the wide range of communities in the CCG. This work was developed in response to members of the North Kensington community.</p>
2	Integrated Care
2.a	<p><u>Community Cardiology & Respiratory Service 2019-2020</u></p> <p>The Transformation Board approved the proposed diagnostics pathway variation for ECG and Ambulatory Blood Pressure Monitoring:</p> <ul style="list-style-type: none"> - Continuity of care for patients currently cared for under the existing service; - Minimal changes in existing pathways; - Service offer would align to future models of care.
2.b	<p><u>New Geriatrician Service Specifications</u></p> <p>The Transformation Board approved two new specifications for services currently provided by Imperial College Healthcare Trust and Chelsea and Westminster Hospital NHS Trust:</p> <ul style="list-style-type: none"> - Rotas to secure 52 week service; - Virtual clinic option for GPs to book in My Care My Way patients with consultants, and telephone access to Geriatricians; - Included support for care/ nursing homes and extra-care residential work.
2.c	<p><u>North West London Diabetes</u></p> <p>The Transformation Board discussed:</p> <ul style="list-style-type: none"> - Diabetes Integrated Service Specification in commissioning and contracting process and business case. <p>The programme comprises four project areas:</p> <ul style="list-style-type: none"> - Increase self-care through structured education;

	<ul style="list-style-type: none"> - Clinical transformation to achieve outcomes; - Redesign clinical pathways – e.g. foot care; - Prevention of Type 2 diabetes.
2.d	<p><u>Intermediate Care Beds</u></p> <p>The Transformation Board:</p> <ul style="list-style-type: none"> - Noted the update on the Central London Community Healthcare NHS Trust Intermediate Care Beds Transformation Programme; - Endorsed the enhanced service specification for tri-borough Central London Community Healthcare NHS Trust Intermediate Care Bedded Rehabilitation Service; - Endorsed the inclusion of the enhanced service specification into the Central London Community Healthcare NHS Trust contract from 1 April 2019.
2.e	<p><u>Child Health GP Hubs – future model of care</u></p> <p>The Transformation Board approved the proposed model of care for the Child Health GP Hubs for 2019/20:</p> <p>Benefits:</p> <ul style="list-style-type: none"> - Shared learning and skills development between secondary care paediatricians, general practitioners and other professionals; - A holistic approach to caring for children, young people and their families. - Greater confidence in the provision of child health services in primary care.
2.f	<p><u>North Kensington Recovery 2019-20 Services for Children and Young People</u></p> <p>The Transformation Board:</p> <ul style="list-style-type: none"> - Approved the model of care for children & young people’s services for 2019-20; - Approved the draft service specification for Imperial Paediatrics Offer 2019/20. <p>During 2019/20 the CAMHS team will aim to increase access to the service by:</p> <ul style="list-style-type: none"> - Engaging with children and young people and enhancing peer psycho-education; - Integrating adult and child screening to enhance flexibility and to provide a single offer; - Supporting other stakeholders/agencies in the area, including the voluntary sector and local community groups with supervision, advice and specialist input; - Enhancing the offer to families of children under 5 years old. ; - Developing a Health Ambassador programme with young people to enhance peer psycho-education.

<p>2.g</p>	<p><u>North Kensington Recovery 2019-20: Long Term Respiratory Monitoring</u></p> <p>The Transformation Board:</p> <ul style="list-style-type: none"> - Noted the existing and continuing respiratory offer to the residents of North Kensington; - Approved a new service for 2019/20 for long term respiratory monitoring for survivors of the fire: <ul style="list-style-type: none"> ➤ Fast Track GP Referral Service into Community Respiratory Service; ➤ Long Term Respiratory Monitoring for survivors.
<p>2.h</p>	<p><u>North Kensington Recovery 2019 - 20: Dedicated Service and Mental Health and Well-being Offer</u></p> <p>The Transformation Board:</p> <ul style="list-style-type: none"> - Approved the high level model of care for the Dedicated Service and the Mental Health and wellbeing offer; - Approved the next steps in the commissioning process. <p>Service includes:</p> <ul style="list-style-type: none"> - Outreach service – identifying and screening those affected by the fire; - Assessment and therapeutic intervention for adults; - Assessment and therapeutic intervention for children and young people.
<p>2.i</p>	<p><u>Attention deficit hyperactivity disorder service</u></p> <p>The Transformation Board agreed that maintaining current model and activity levels from 2018/19 into 2019/20 is appropriate to meet clinical needs of our population.</p> <p>The services provides diagnosis, assessment and a range of treatment options for adults with A attention deficit hyperactivity disorder including:</p> <ul style="list-style-type: none"> - Initial diagnosis and assessment involving a screening questionnaire; - Advice on pharmacological treatment and stabilisation on medication; - Information, advice and support will to GPs as appropriate.
<p>3</p>	<p>Mental health</p>
<p>3.a</p>	<p><u>Community Mental Health Team (CMHT) Transformation</u></p> <p>The Transformation Board:</p> <ul style="list-style-type: none"> - Noted the updates on transformation work underway and planned by Central & North West London NHS Foundation Trust; - Endorsed the reduction in consultant numbers within the K&C Community Mental Health Team, noting the news ways of working to continue to ensure safe oversight of

caseloads;

- Endorsed the zoned multi-disciplinary team approach to managing cases, and the piloting these multi-disciplinary teams in existing North and South hubs;
- Endorsed the direction of travel for interim and longer term Community Mental Health Team redesign.

In addition, the Transformation Board held workshops on:

- Equalities;
- Strategic Palliative Care review;
- Integrated Care Strategy 2019/20.

Quality & Safety/ Patient Engagement/ Impact on patient services:

- The CCG's transformational programme has involved patients in designing services;
- Regular updates on transformation programmes are provided to the Patient Reference Group, and the Patient & Public Engagement Committee;
- As programmes move to delivery, there will be scrutiny of quality and performance issues via the Quality & Performance and Finance & Activity Committees.

Financial and resource implications

None identified for this report.

Equality / Human Rights / Privacy impact analysis

Equality impact analysis will be taken forward as part of the primary care commissioning intentions work.

Risk

The Transformation Board is responsible for the review and scrutiny of key risks outlined in the Board Assurance Framework.

Supporting documents

North West London Health & Care Partnership:

<https://www.healthiernorthwestlondon.nhs.uk/bettercare/thevision/partnership>

Further information is available on request from the CCG management team: wlccg.wlccg.team@nhs.net

Governance and reporting (list committees, groups, or other bodies that have discussed the paper)

Committee name	Date discussed	Outcome
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